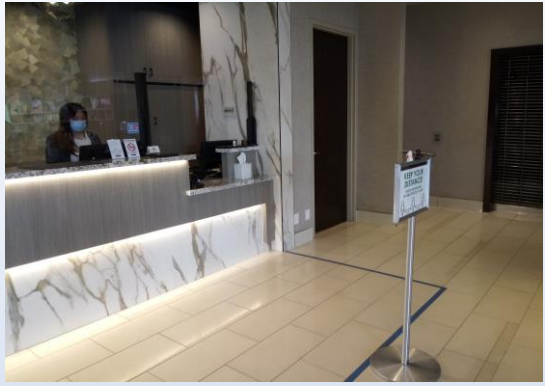


# Public Areas (Upon Check-in and Check-out)



### Automated Doors

Guests enter through doors that are open or are automated



### Sneeze Guards

To protect both guests and employees at the front desk, we install sneeze guards



### Face Masks Requirement

Face masks are required for all guests in public areas



### Keys and Room Directory

Keys are disinfected and provided along with key packets that have room directory information via QR code



### Social Distancing / Physical Distancing

Implement social/physical distancing measures throughout the hotel



### Touchless Sanitizer

Touchless sanitizer stations are available in public areas and the elevators

# Guest Rooms



## High Touch Content

High touch content such as a TV remote, bathroom doors and a telephone are disinfected carefully



## Room Amenity

All rooms have alcohol wipes as an amenity



## Guest Room Windows

Each room has windows to open for getting fresh air while guests are staying



## Door Hangers

You may use the sign to refuse the room cleaning service



## Individual AC System

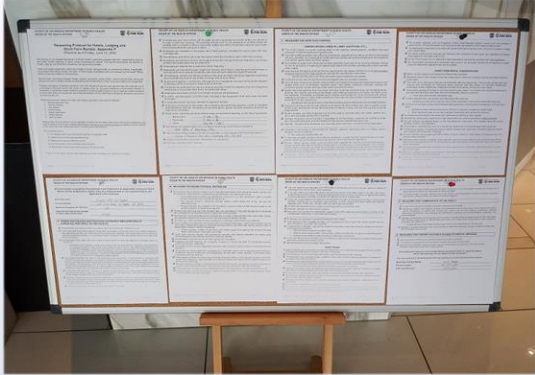
Each room has an individual AC system and air will not be mixed with other rooms or public areas



## Check Out and Cleaning

After check out, we wash bedding and clean rooms prior to the next guests' arrival

# Screening / Information / Employee



## Prominent Signage

The hotel display prominent signage regarding COVID-19 guideline which is followed by Los Angeles County's Safer at Home Order and Measures by an entrance door



## Disinfecting throughout the Hotel

We are increasing disinfecting public areas as well as sleeping rooms



## Employee Health

Employees are required to check their temperature every day prior to performing their jobs



## Employees Training

Employees are educated on COVID-19 regarding up-to-date safety protocols and procedures



## Employee Safety

All employees are required to wear face masks and are using gloves and face shields to perform their jobs