

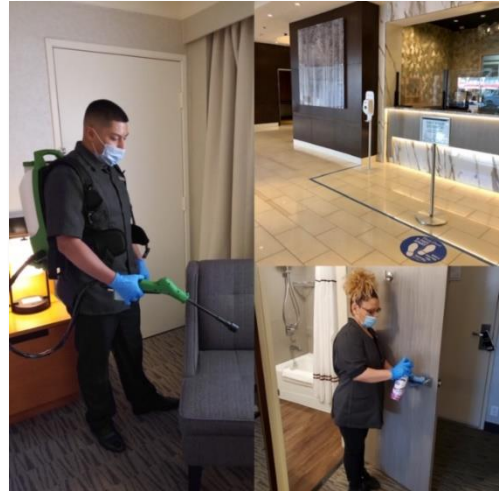
Dear Valued Guests,

The following changes to our business operations reflect our compliance with recommended government directives regarding the novel coronavirus outbreak (COVID-19):

Business Operation Changes as of July 9, 2020

Gym: Temporarily Not Available
On-Site Parking: Temporarily Not Available
Café Take 5: Temporarily Not Available
Senka Gift Shop: Temporarily Not Available
Ohjah Bar & Lounge: Temporarily Not Available
Tamon Restaurant: To-Go & Online Delivery

<https://group.bishamon-ten.com/tamon/>
Dine-In and Room Service Temporarily Not Available



Miyako Hotel Los Angeles will continue to stay open with the health and safety of our guests and employees as our top priority. We are closely following the guidelines recommended by the Centers for Disease Control and Prevention (CDC) and our local health department.

On-Site Cleanliness Efforts

- ⊗ Increased disinfection of high-traffic surfaces in common areas and guestrooms
- ⊗ Educating employees with current information and awareness training for COVID-19
- ⊗ Keys are sanitized prior to check-in, non-contact express check-out option available
- ⊗ Additional touchless sanitizer stations available in lobby and elevators

Safe Stay Practices to Decrease Likelihood of COVID-19

- ⊗ Wear a mask, except for eating or drinking
- ⊗ Wash your hands often with soap and water for at least 20 seconds.
- ⊗ Use alcohol-based hand sanitizers that contain at least 60% alcohol
- ⊗ Avoid touching your eyes, nose, and mouth with unwashed hands

For more information, please refer to some reliable sources listed below:

- ⊗ <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- ⊗ <http://publichealth.lacounty.gov/media/coronavirus/>
- ⊗ <https://ladot.lacity.org/coronavirus>
- ⊗ <https://covid19.lacounty.gov/>
- ⊗ <https://corona-virus.la/>

We look forward to welcoming you again soon,

Miyako Hotel Los Angeles

